

# Twitter for Antimicrobial Stewardship Useful or a waste of time?



Wexner Medical Center

## Debbie Goff, Pharm.D., FIDSA, FCCP

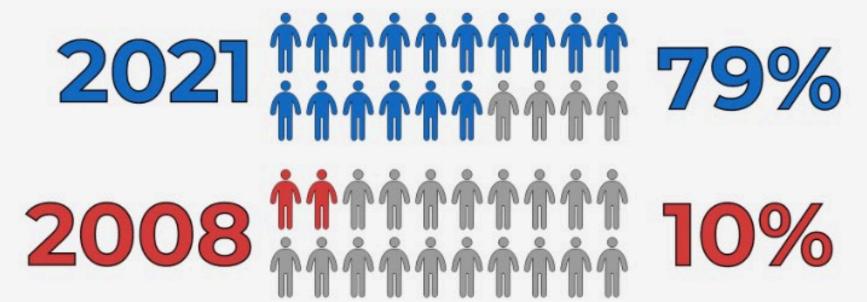
Professor of Pharmacy Practice
OSU College of Pharmacy
Infectious Diseases Specialist
The Ohio State University Wexner Medical Center
Twitter @idpharmd







As of 2021, 79% of Americans have a social media profile.



This number is up from 10% in 2008 and from around 50% in 2011



# Social Media Stats

#### 2021 Twitter Statistics

- Twitter first turned a profit in 2017, quieting some concerns that it didn't know how to monetize and might be on its way out.
- Only <u>22</u> percent of people in the U.S. use Twitter, down from 24 percent in 2019, and <u>80 percent of Twitter users are from countries other</u> than the U.S.

#### 2021 YouTube Statistics

- We watch over 500 billion YouTube videos each day, which accounts for more than 1 billion hours of YouTube videos each day.
- 400 hours of video are uploaded to YouTube every minute.
- There are around 1.3 billion people who use YouTube regularly.

#### 2021 Instagram Statistics

- There are now more than <u>1 billion users on Instagram</u>.
- There are also some <u>500 million daily active users</u>.
- Instagram is the place for images, as we might expect. On average, Instagram images get <u>23 percent more engagement</u> than Facebook images.

#### 2021 TikTok Statistics

Tik Tok has more than 600 million active users, up from just under 30 million less than two years ago. It is now one of the most popular social media sites in the world.

- Around 13 million new videos get uploaded to TikTok every single day.
- After launching as primarily a Chinese social media site, <u>42 percent</u> of TikTok's monthly revenue now comes from the U.S.
- TikTok is very popular among teens, and 14 percent of young adult internet users in the U.S. are on Tik Tok.
- TikTok has high engagement levels; 28.56 percent of TikTok users open the app at least once a day.

# Hospital Perspectives on the Use of Social Media ASP's should follow their lead

Lori Howley. Executive Director Corporate Communications and Chief Marketing Officer of MelroseWakefield Healthcare (Melrose, Mass.). Social media marketing has forever changed the healthcare marketing landscape by providing the data, means and platforms needed to deliver highly personalized messaging and meaningful content to consumers. It allows you to connect with consumers in real time with content, resources and actionable items that support their needs and interests in alignment with your brand platform. This builds brand trust and consumer satisfaction.

Amy Stevens. Vice President and Chief Marketing Officer of Tidelands Health (Murrells Inlet, S.C.). Social media has removed the middleman from our conversations with consumers. In the past, we largely relied on media outlets — whether via paid or earned media — to pass messages to external audiences. Today, we engage directly with consumers via social media and consumers engage us. The result is a vibrant, two-way conversation that allows us to better listen and be more agile. It's the difference in talking "to" someone versus talking "with" someone.

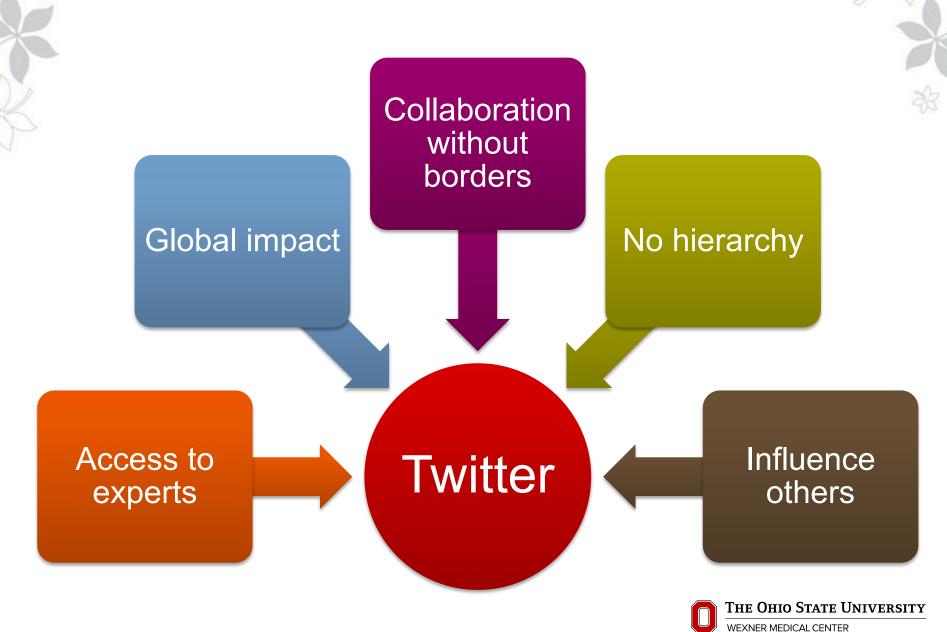


# Twitter?





# **Twitter and ASP**



# How the best hospitals use social media to boost consumer engagement — and how you can too

LiveWorld - Tuesday, July 26th, 2022

Mayo Clinic, ranked number one for Twitter, maintains multiple Twitter accounts and tweets or retweets 10 or more times per day. But, this strategy can be replicated by smaller systems. "In a smaller hospital, you may have individual doctors, nurses or a public affairs unit already tweeting," Ms. Skilling said. "The trick is to hashtag across posts so all of them can work together to strengthen your base."

Showcase your patients' stories and your in-house talent.

A best practice for hospitals is offering frequent medical, wellness and community content and putting a spotlight on healthcare providers who can offer guidance on specific health needs.

Leaders drive interaction by engaging with their audience. This engagement comes through frequent posts —on channels including Facebook, Twitter, Instagram and TikTok.

# The Ohio State University Wexner Medical Center



The Ohio State University Wexner Medical ... ② @OSUWex... · 19h Thinking about getting a tattoo? Follow these tips to prevent tattoo infections.

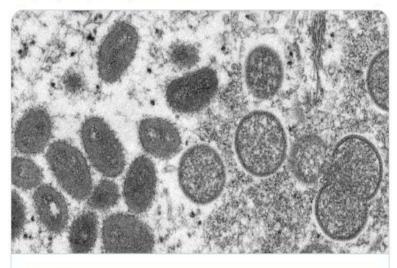


health.osu.edu

How to prevent a tattoo infection

While relatively rare, a tattoo infection can cause symptoms ranging from minor to serious. Here's how to keep that new tattoo clean and ...



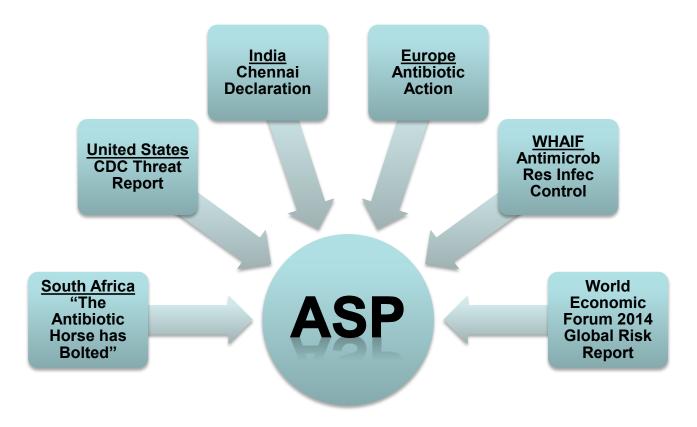


nbc4i.com

What college students need to know about Monkeypox COLUMBUS, Ohio (WCMH) — There are 75 confirmed Monkeypox cases in the state of Ohio. With college students from all over set to ...

# Worldwide Stewardship Publications

Should we continue down the same path and expect a different outcome?



<sup>&</sup>quot;Limited progress has been made despite the fact that sound guidance is available." Ref: Sandora T. NEJM 2012 Dec 6



Tweet







Drew Shirley, MD @drewshirleymd



#surgtweeting heavy hitters here.
Excited! @OsuSurgery Grand
Rounds "Twitter for Surgeons:Useful or a Waste of Time?"

THE OHIO STATE UNIVERSITY DEPARTMENT OF SURGERY

## **SURGERY GRAND ROUNDS**



Presentations by

#### **Debra A. Goff, PharmD**Clinical Associate Professor, College of Pharmacy

Director, Infectious Diseases Residency Program
The Ohio State University Wexner Medical Center



#### E. Christopher Ellison, MD

Interim Dean, College of Medicine
Robert M. Zollinger Endowed Chair and College of Medicine Distinguished Professor,
Department Surgery

CEO of the Faculty Group Practice and Senior Associate Vice President of Health Sciences The Ohio State University Wexner Medical Center



#### Christian D. Jones, MD

Assistant Professor of Surgery
Division of Trauma, Critical Care and Burn
The Ohio State University Wexner Medical Center



#### Benedict C. Nwomeh, MD, MPH

Professor of Clinical Surgery
Director, Pediatric Surgery Training Program
The Ohio State University Wexner Medical Center and the Nationwide Children's Hospital

"Twitter for Guragener Heaful or a Waste of Time?"

Reply to Drew Shirley, MD, OSU Surgery











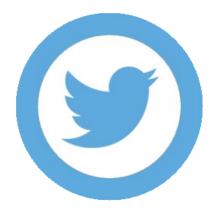
An innovative, informative and FUN format #TwitterGrandRounds @bnwomeh @jonessurgery @idpharmd @2 ellison











# Scholarship

# Twitter publications

INVITED ARTICLE

CLINICAL PRACTICE

Ellie J. C. Goldstein, Section Editor

Clinical Infectious Diseases® 2015;60(10):1533-40

## Review of Twitter for Infectious Diseases Clinicians: Useful or a Waste of Time?

Debra A. Goff, Ravina Kullar, and Jason G. Newland

<sup>1</sup>Department of Pharmacy, The Ohio State University Wexner Medical Center, Columbus; <sup>2</sup>Clinical Scientific Director, Department of Medical Affairs, Cubist Pharmaceuticals, Lexington, Massachusetts; and <sup>3</sup>Department of Pediatrics, Division of Infectious Diseases, Children's Mercy Hospital-Kansas City, University of Missouri-Kansas City, Missouri

#### INVITED ORIGINAL ARTICLE

Use of Twitter to Educate and Engage Surgeons in Infectious Diseases and Antimicrobial Stewardship

Debra A. Goff, PharmD,\* Christian Jones, MD,† Blake Toney, PharmD,‡ Benedict C. Nwomeh, MD,†§
Karri Bauer, PharmD,\* and E. Christopher Ellison, MD†

Infect Dis Clin Pract 2016

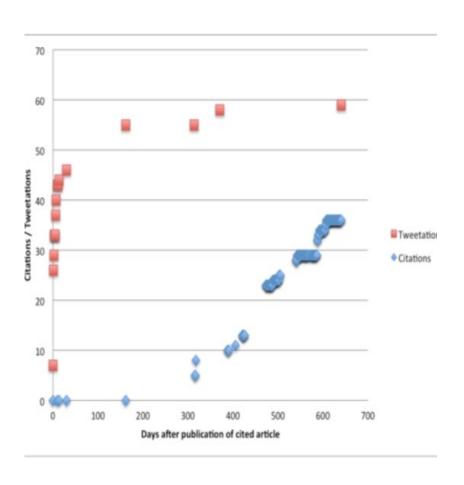
Current Infectious Disease Reports (2020) 22: 14 https://doi.org/10.1007/s11908-020-00723-0

TECHNOLOGY AND INFECTIOUS DISEASE (C HEBERT, SECTION EDITOR)

To Tweet or Not to Tweet—a Review of the Viral Power of Twitter for Infectious Diseases

THE OHIO STATE UNIVERSITY
WEXNER MEDICAL CENTER

# **Tweetations Occur Earlier than Citations**



# "ID Tweets" targeted to surgeons





Debbie Goff @idpharmd · now
when is less better? when its #antibiotic duration of therapy for IAI
@jonessurgey @2\_ellison @Southafricanasp dx.doi.org/10.1089/sur.20...

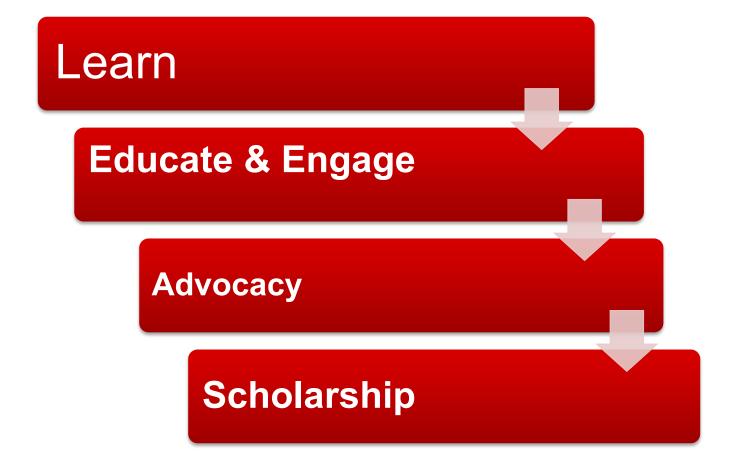


olorectal resection when postoperative nonsteroidal anti-inflammatory drugs

Click on twitter icon and it creates the link



## Twitter & ASP





# **Twitter**

- Your audience: the world
- Your voice: passive or active
- Your time: if you find value in it, you will find time

Ask yourself
Do I want the world to hear what I have to say?



# Learn

# Is Twitter The New ID Textbook?



## Twitter for ID Vol. 1

Chapter 1. #IDtwitter

Chapter 2. #TwitteRx

Chapter 3. #MicroRounds

Chapter 4. #StewardMeme

Chapter 5. #IDboardreview

Chapter 6. #OTILT

Chapter 7. #SaveABX

Chapter 8. #MedEd & #PharmEd

Chapter 9. #COVID19

Chapter 10. #ASPchat

Chapter 11. #IDJclub



## 

► Systematic Review & meta-analysis suggests that with the evolution of mutant strains, the incubation period of COVID-19 gradually from Alpha variant to Omicron variant

Alpha: 5d Beta: 4.5d Delta: 4.4d

Omicron: 3.4d #IDTwitter

jamanetwork.com/journals/jaman...

#### Barbara Trautner @bwtrautner · 19h

**#IDtwitter** I'm at an ID board review course and spotted an elevator amenity guaranteed to please



Do you think MOST of our non-I.D. colleagues know that a positive C.difficile PCR & can be colonization (if no 💦 👜) and doesn't need treatment?

#DiagnosticStewardship #IDtwitter #MicroRounds

Yes

No

I didn't even know

#### #ASPchat

@ASP Chat Follows you

Following

Third Thursday of every month 7-8P EST #ASPchat ... . Discussions on antimicrobial stewardship... Organized by @IDstewardship & @BRxAD, inspired by @CDCgov

#### #ASPchat @ASP\_Chat · Aug 17

Here are the (2) pullippe questions for the #ASPchat tomorrow.

#### Hope to see you there!!

Q3. What are some common mistakes you see repeated when it comes to 

/ 

antibiotic selection?



Q6. If (when?) we have future \* //
COVID-19 waves, what are some repeated mistakes to try to avoid?



#ASPchat

#ASPchat

Q2. What are some common mistakes you see repeated when it comes to interpreting microbiology lab data?



Q5. What are some repeated mistakes you have seen that contribute to the 😂 🚱 🤪 😂 turnout of infectious diseases professionals?



#ASPchat

#ASPchat

Q1. Which mistakes have we seen in the past that we can avoid when it comes to managing and / reducing the spread of #Monkeypox?





#ASPchat

#ASPchat

Replying to @ASP\_Chat

ASPs are commonly under-resourced. Programs need resourcing not only for their own mental health, but also to be effective at doing their job. We found that ASPs with dedicated funding account and 1000 least articles.

than those withou

Dan McQuillen Retweeted



#### Clinical Infectious Diseases @CIDJournal · Aug 10

Infectious Diseases Society of America Guidance on the Treatment of AmpC β-Lactamase–Producing Enterobacterales, Carbapenem-Resistant Acinetobacter baumannii, and Stenotrophomonas maltophilia Infections





#### CDC Antibiotic Resistance @CDC\_AR · Aug 10

Are you a singing scientist or healthcare professional? @ThatMould, a U.K. musical, is recruiting in Atlanta & D.C. to help increase awareness of #AntimicrobialResistance through the arts! Apply now at:

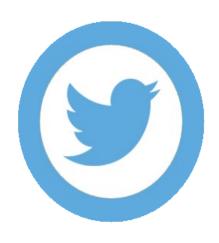


#### mouldthatchangedtheworld.com

US SHOWS - The Mould that Changed the World
The sell-out Edinburgh Fringe musical is touring to
Washington DC and Atlanta in the fall; audition to ...



# Engage and Educate



# Eccmid 2022

# The influence of influencers



Virology Immunology Profanity/Combat by Twitter



Clinical Medicine
Academic Leadership/Mentoring
Spicy Criticism/Commentary



Carlos del Rio 

©Carlos del Rio 

©CarlosofeRio?

Executive Associate Dean for Emory at Grady; co-Director of Emory CFAR. International Secretary of NAM. Posted opinions are own. RT not endorsements.

© Atlanta, GA 

decarlosdefrio.com 
Joined December 2011

1,494 Following 

54K Followers

Infectious Disease Transplant Mycology #Covid Trendsetter



ID Pharmacy Antimicrobial Stewardship Meme/Emoji Stewardship





477,000 followers

Twitter is an **AMAZING** resource and platform for interacting directly with huge groups of diverse people around the world Building Networks \* Science Communication \* Public Engagement \* Sharing Research \* Fostering Multidisciplinary Collaboration \* Debunking Misinformation \* Promoting Public Health \* Joking Around \* Cute Animal Pics \* Making Friends

### The Marriage of Twitter and Science during COVID-19

UK scientist with 170,000, among them members of the U.K. Parliament, scientists, and journalists.

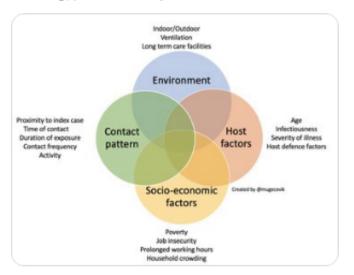
Twitter threads have paid off. She expanded her thread on poor ventilation into a paper published in *Clinical Infectious Diseases*.

Her posts were also retweeted by Harvard University's Marc Lipsitch, who then invited her to collaborate, leading to three coauthored papers about COVID-19.

That partnership "would have never happened prior to social media"



The risk of transmission is complex and multidimensional. It depends on many factors: contact pattern (duration, proximity, activity), individual factors, environment (i.e. outdoor, indoor) & socioeconomic factors (i.e. crowded housing, job insecurity). (2/n)



12:26 PM · Sep 21, 2020





Clinical Infectious Diseases

#### SUPPLEMENT ARTICLE







# Surgeons, Infectious Diseases, and Twitter Hit a Home Run for Antibiotic Stewardship

Debra A. Goff, 1 John Alverdy, 2 Anthony T. Gerlach, 1 Julio Mayol, 3 and Benedict Nwomeh 4

<sup>1</sup>Department of Pharmacy, The Ohio State University Wexner Medical Center, Ohio State University College of Pharmacy, Columbus, Ohio, USA; <sup>2</sup>Department of Surgery, University of Chicago, Chicago, Illinois, USA; <sup>3</sup>Hospital Clinico San Carlos, Instituto de Investigación Sanitaria San Carlos, Universidad Complutense de Madrid, Madrid, Spain; and <sup>4</sup>Department of Pediatric Surgery, Nationwide Children's Hospital, Columbus, Ohio, USA

ID Pharmacist OSU 9,700 Surgeon Chicago 6,500 Surgeon Spain 54.4K Surgeon OSU 6,600

77,000 followers





# Twitter Strategy to Engage Others in ASP #SoMe4Surgery

# Table 1. Twitter Strategy to Engage Surgeons in Infectious Diseases Topics

Step 1	Ask surgeons at your hospital for their recommendations of which surgeons to follow on Twitter. Use the LIST function on the Twitter user page to create your list of surgeons.
Step 2	Tweet ID information relevant to the surgical specialty. Include links to articles and the Twitter handle of selected surgeons from your LIST. Use the Twitter hashtag #SoMe4Surgery (Social Media for Surgeons) to engage additional surgeons.
Step 3	When a surgeon follows you, add them to your list for inclusion in future tweets.
Step 4	In each ID tweet, continue to add Twitter handles from surgeons who follow you.
Step 5	When you identify an ID topic of common interest, direct- message the surgeon to discuss opportunities to collaborate.



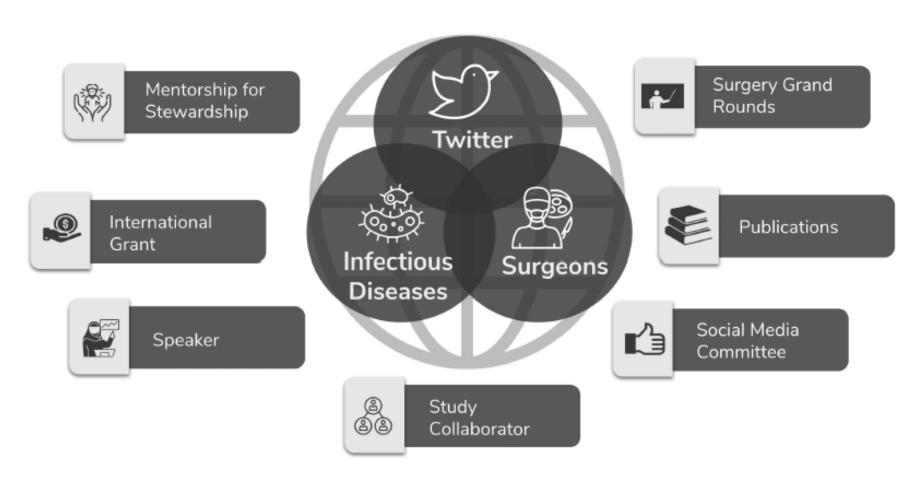
# **#SoMe4Surgery**

- Campaigns could be specifically designed by ID specialists and surgeon collaborators
- ◆ Engage "Superspreaders" highly connected opinion leaders
- Engage key organizations such as ACS, SIS, IDSA, SIDP, & SCCM
- The impact of the information dissemination could be objectively quantified number of users involved most engaging users most influential users most active users global reach

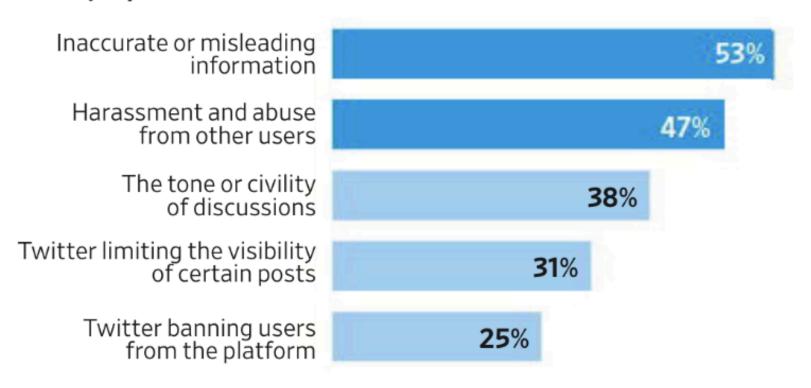




# Outcomes of an infectious diseases pharmacist's and surgeon's relationships built on Twitter



# Percentage of U.S. adult users who say each of the following is a major problem on Twitter



Note: Respondents could submit multiple responses.

Source: Pew Research Center survey of 2,548 U.S. adults conducted online May 17-31, 2021;

margin of error: +/-3.4 percentage points

## Goff's Guide to Twitter

5- minute orientation

Sign up and create a twitter name keep it simple, avoid long names

Create your bio so people know who you are and what you're about

Learn infectious disease related hashtags (#)

Follow people, organizations, medical journals of interest

Start tweeting!



# Twitter for Antimicrobial Stewardship Useful or a waste of time?



**Useful**